



## **Highlights**



- Resilient H1 performance
- Record revenue & underlying operating profit
- Grant Westfield integrated & trading strongly
- ➤ Strong financial position low leverage & £130m of committed banking facilities maturing October 2025
- ➤ ROCE above strategic target of 15%
- Progress in line with Board expectations for the year to 31 March 2023
- ➤ Interim dividend of 3.4p per share (2021: 3.1p)

		L
Revenue	£219.9m +9.5%	
Underlying Operating Profit	£22.0m +0%	
Net Debt	£58.9m	
Underlying ROCE	19.2%	
Diluted Underlying EPS	17.8p -11.0%	
Interim Dividend Per Share	3.4p +9.7%	
	+9.7%	



## **Income Statement**



	H1 Sept 2022 £m	H1 Sept 2021 £m	H1 Sept 2019 £m	% v Sept 2021	% v Sept 2019	FY Mar 2022 £m
Revenue	219.9	200.9	181.2	+1.1%4	+19.8%4	396.3
Underlying <sup>1</sup> operating profit	22.0	22.0	17.4	-	+26.4%	41.8
Margin	10.0%	11.0%	9.6%			10.5%
Finance charges – cash	(2.1)	(1.1)	(1.8)			(2.5)
Underlying <sup>1</sup> PBT	19.9	20.9	15.6	-4.8%	+27.6%	39.3
Exceptional operating items <sup>2</sup>	-	-	-			0.9
IAS19R admin expenses	(1.0)	(0.9)	(0.9)			(1.7)
Acquisition related costs <sup>2</sup>	(4.9)	(1.9)	(2.2)			(4.8)
Finance (charge)/income – non cash <sup>3</sup>	-	(0.4)	0.8			(0.7)
PBT as reported	14.0	17.7	13.3	-20.9%	+5.3%	33.0

<sup>1</sup> Underlying means before exceptional operating items, IAS19R admin costs, acquisition related costs and where relevant, non-cash finance costs

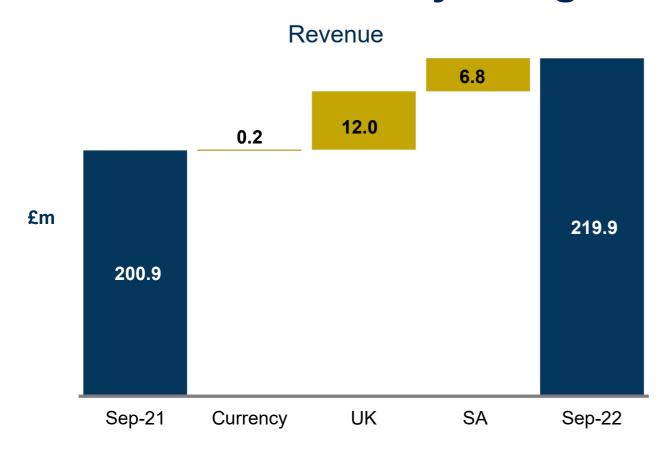
<sup>2</sup> See appendix for details

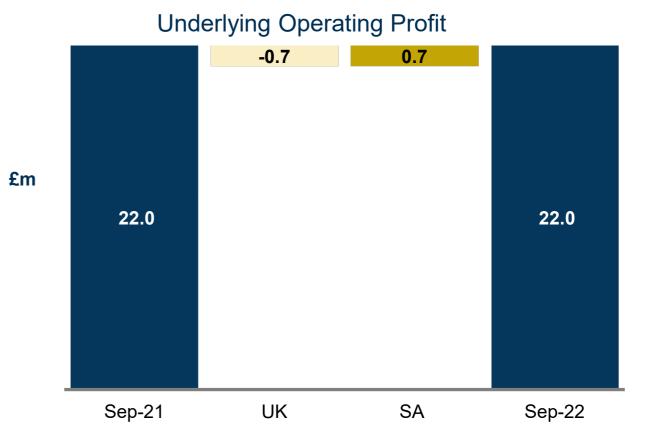
<sup>3</sup> H1 2019 includes +£1.3m non-cash movement relating to "mark to market" on FX forward contracts, (2022: £nil)

<sup>4</sup> LfL (like for like) adjusts for where appropriate i) H1 2019 revenue from a 27 to a 26 week period pro-rating and ii) excludes Grant Westfield, which was acquired on 31 May 2022 and iii) constant currency basis

## **Income Statement – Key Bridges**

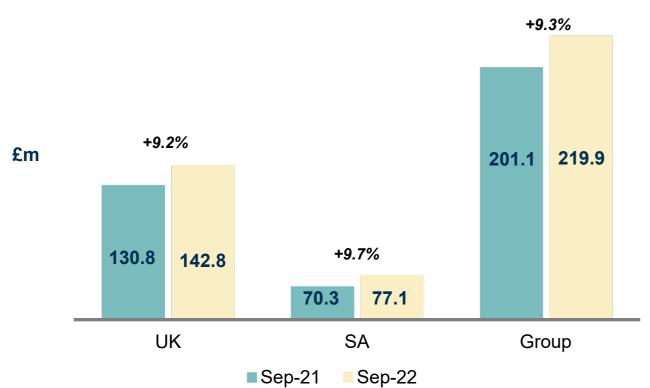


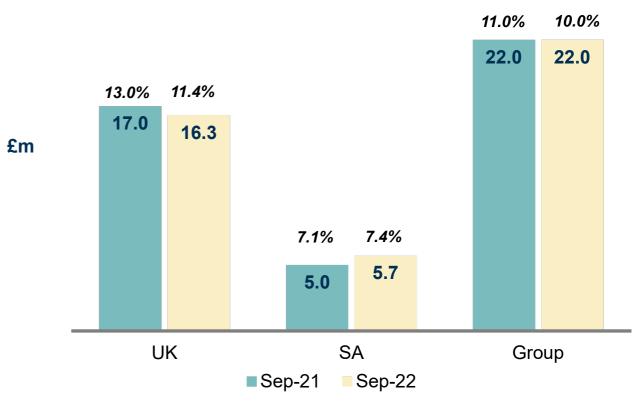






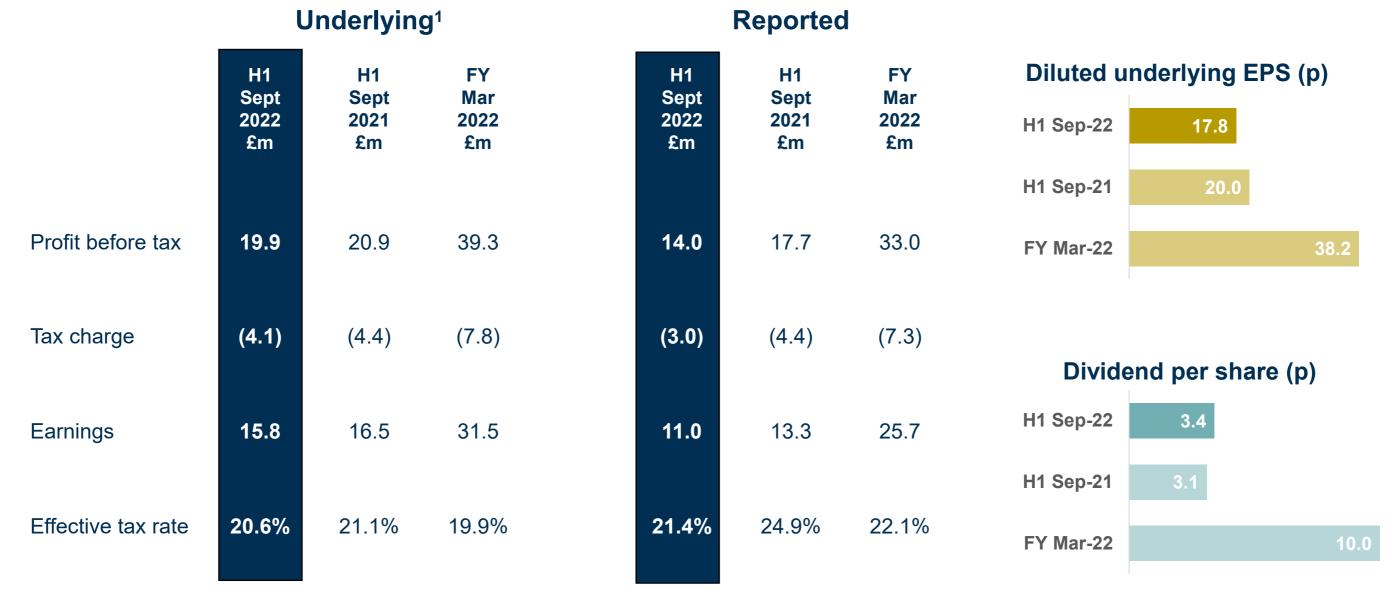






## Tax, Earnings & Dividends





Underlying<sup>1</sup> earnings £0.7m lower at £15.8m (2021: £16.5m). EPS 17.8p (2021: 20.0p)

Interim dividend per share 3.4p (2021:3.1p)

Effective underlying tax rate of 20.6% (2021: 21.1%)

## **Cashflow – Strong Cash Conversion & Grant Westfield Acquisition**



	H1 Sept 2022 £m	H1 Sept 2021 £m	FY Mar 2022 £m	Cash	conversion <sup>1</sup>
Underlying EBITDA	23.6	23.8	45.4	H1 Sep-22	68%
Working capital	(11.0)	(19.3)	(23.6)		
Depreciation of right of use assets	2.4	2.1	4.1	H1 Sep-21	34%
Operating profit impact of IFRS16	0.9	0.7	1.6		
IFRS 2 charges	0.2	0.7	1.1	FY Mar-22	63%
Underlying operating cashflow	16.1	8.0	28.6		
Net capital expenditure	(3.3)	(2.5)	(5.4)	<sup>1</sup> Underlying operatir	ng cashflow / Underlying EBITDA
Pension deficit recovery payment	(1.9)	(1.7)	(3.3)		
Tax paid	(4.3)	(2.9)	(6.5)		
Underlying free cash flow pre-financing & dividends	6.6	0.9	13.4	_	/depreciation
Exceptional and acquisition related costs	(2.6)	(0.3)	(1.7)		(times)
Interest	(2.1)	(1.1)	(2.5)	H1 Sep-22	1.3
Acquisition of subsidiaries	(78.3)	-	-		
Dividends	(6.1)	(6.6)	(9.1)	H1 Sep-21	1.0
Principal element of lease payments	(2.4)	(2.4)	(4.7)		
Issue of new shares	18.1	-	0.1	FY Mar-22	1.0
Net Cash Flow	(66.8)	(9.5)	(4.5)		

## **Balance Sheet – Significant Liquidity & Funding Headroom**



### Net (debt) / cash

Net debt £58.9m Sept 22

(March 22: £8.6m net cash, Sept 21: £1.0m net cash)

### Leverage

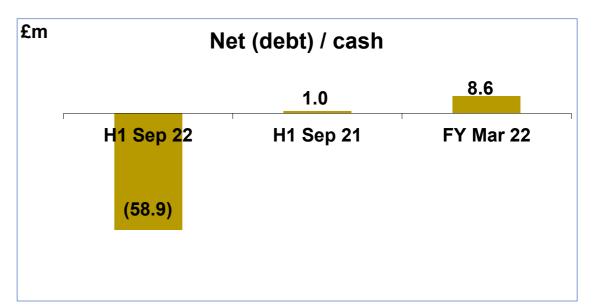
1.1x leverage post Grant Westfield acquisition

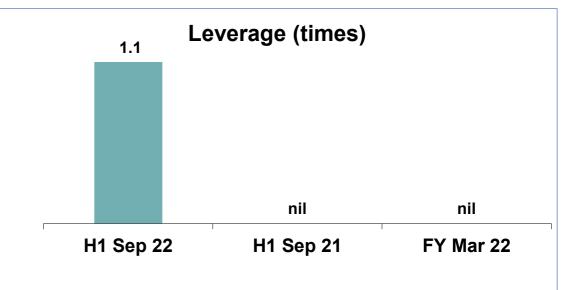
£130m committed banking facility maturing 2025

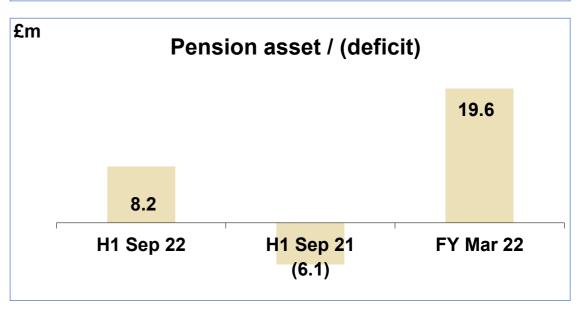
### **Financial Position**

Net assets £214.5m (March 2022: £200.3m)

Pension surplus of £8.2m (March 2022: surplus £19.6m)





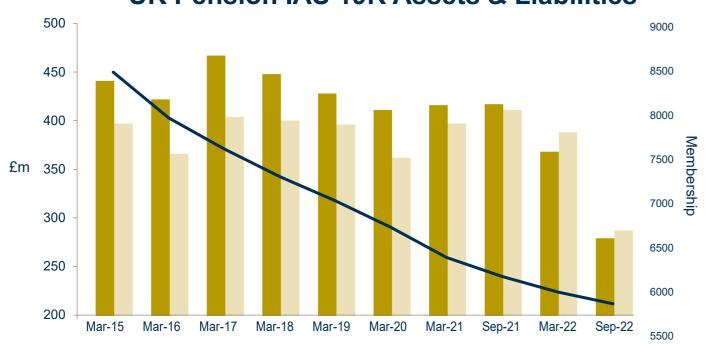


## **UK Pension Scheme Update**



- ➤ IAS 19R surplus £8.2m (March 2022: surplus £19.6m)
  - Liabilities reduced by £89.2m to £279.1m
  - Assets reduced by £100.6m to £287.3m
- ➤ Scheme management
  - Gilt yields driving liabilities
  - Well managed and appropriately funded

#### **UK Pension IAS 19R Assets & Liabilities**



### ➤ Super-mature scheme:

- 5,867 members (March 2022: 6,002)
- 73% pensioners with average age 77
- Scheme closed to new entrants and future accrual in 2013
- Annual pensioner payroll near peak at circa £20.0m pa

#### **UK Pension Data**

	Mar-15	Mar-16	Mar-17	Mar-18	Mar-19	Mar-20	Mar-21	Sep-21	Mar-22	Sep-22
Liabilities <b>=</b>	441	422	467	448	428	411	416	417	368	279
Assets ■	397	366	404	400	396	362	398	411	388	287
(Deficit)/Surplus	(44)	(56)	(63)	(48)	(32)	(49)	(18)	(6)	20	8
Disc Rate	3.30%	3.55%	2.60%	2.65%	2.50%	2.21%	2.05%	2.05%	2.75%	5.25%
RPI	2.90%	2.90%	3.15%	3.10%	3.25%	2.55%	3.25%	3.45%	3.70%	3.55%
Membership	8,492	7,973	7,621	7,309	7,035	6,733	6,393	6,178	6,002	5,867



## **Key Messages**

### > Resilient performance - record revenue & profit

- Success of strategy
- Geographic exposure & distribution channel breadth
- Grant Westfield integrated performing strongly

#### Proven business model

- Focussed commercial strategy
- Diversified geographies, channels and products
- Strength of customer relationships and brands
- New product development sustained
- Strong competitive & financial position

#### Outlook

- Opportunities to gain share & build 'one-stop-shop'
- Challenging markets conducive to faster sector consolidation
- Group ESG Programme to embed sustainability

### 2025 Strategic Vision Remains Valid

- £600m revenue target by 2025
- 50% revenues derived from overseas
- Sustainable ROCE of >15%





## Resilient Business Model – Norcros DNA Driving Resilience











CLEAR & FOCUSED STRATEGY

FOCUSED OPERATING MODEL

DIVERSIFIED CHANNELS & BUSINESS PORTFOLIO











**GROUP SCALE ADVANTAGES** 

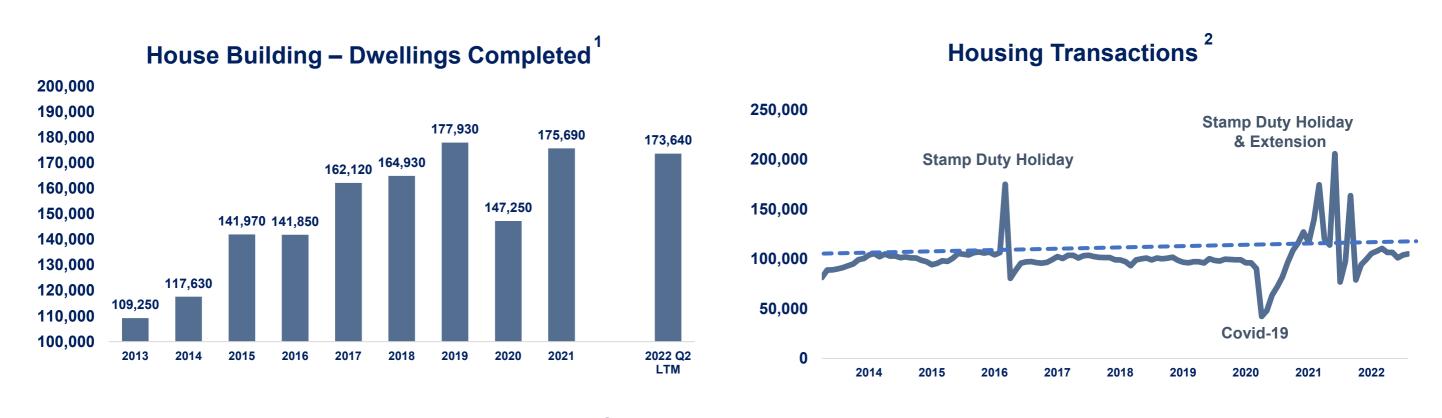
LEADING MARKET POSITIONS & BRANDS

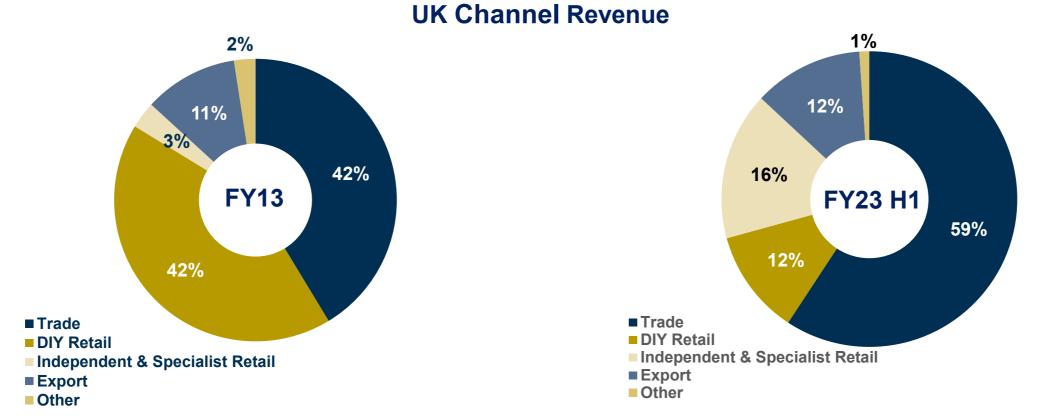
FLEXIBLE & CAPITAL LIGHT MODEL

EXPERIENCED MANAGEMENT TEAM

### Resilient Business Model – Diversified channels but Trade bias







Norcros commercial strategy to orientate business to resilient market segments

# Resilient Business Model – Well-established Customer Relationships (V)

#### **UK Channel Revenue H1 FY23**<sup>1</sup> Export staycity **KBAUHAUS** MEDLINE 12% B&Q **Wickes HOMEBASE** 12% Retail DIY wayfair amazon Range **BAGNO**DESIGN Independent, 16% Specialist & Online Grant & Stone John Lewis **≷MACNAUGHTON BLAIR** Topps Tiles barwick CALA HOMES SCREVEIX HOMES FOR ROBERTSON **HUWS & GRAY WOLSELEY** TOOLSTATIO specification Vistry Group **REDROW Travis Perkins** Trade & L&Q Kitchens and Joinery # COUNTRYSIDE 59% Holiday Inn $\Lambda$ VANT **RIDGEONS HOWDENS PERSIMMON** McCarthy & Stone FORTIS 🌞 SAINT-GOBAIN **BLOOR HOMES** BARRATT bathroom solutions distribution BEAULIEU HOMES

Strong customer relationships driving share & gains across portfolio

16 <sup>1</sup> Excluding 'Other

## Resilient Business Model – Award Winning NPD Driving Differentiation





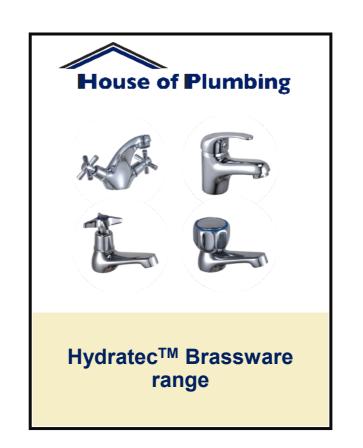












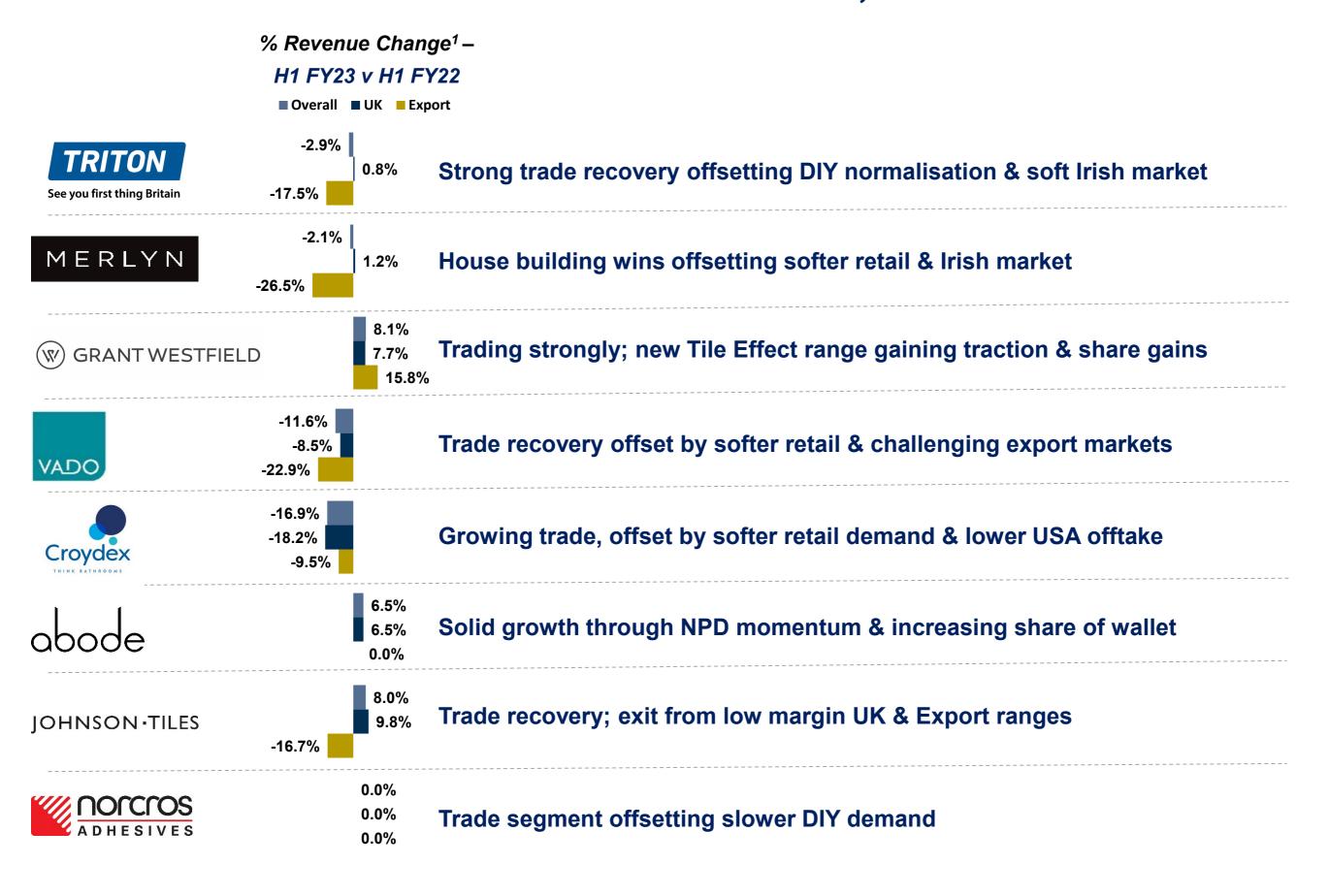


Continued innovation and NPD investment driving market share gains



## **UK Revenue – Resilient Trade Performance, Retail Normalisation**

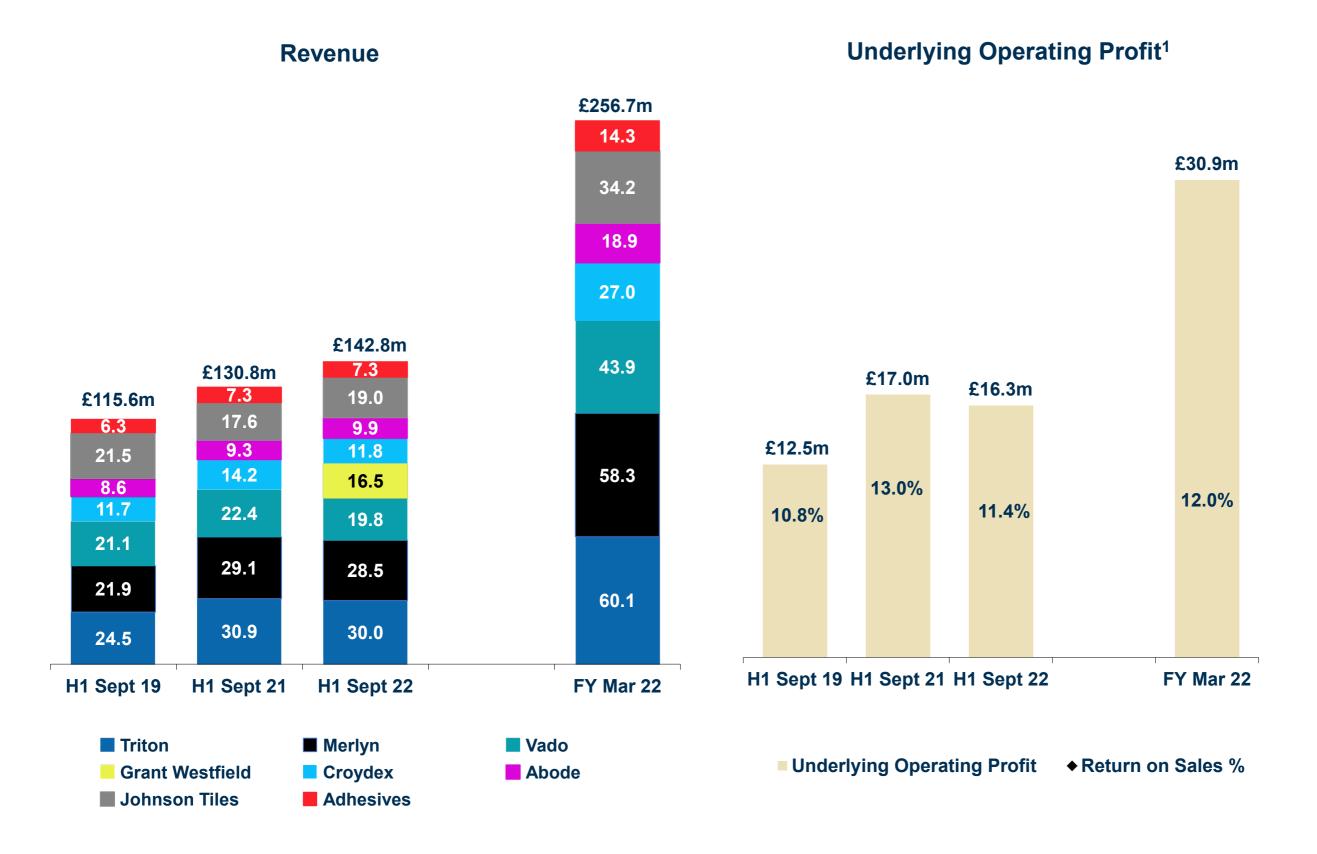




<sup>1.</sup> Comparison FY23 H1 v FY22 H1 Revenues; Figures for Grant Westfield compare revenue for the 4 months under Norcros ownership (June – September) with the same 4 month period in 2021

## **UK – Resilient Performance; Benefits of Trade Exposure**





<sup>1</sup> As reported



## South Africa – Retail Driven Recovery; Commercial Market Subdued





■£ - Reported ■ Constant Currency





Higher demand and market share gains in the retail renovation market





Buoyant retail demand from renovation activity & market share gains





DIY, export and housing growth offset by subdued commercial sector



Ongoing housing renovation and commercial house building demand

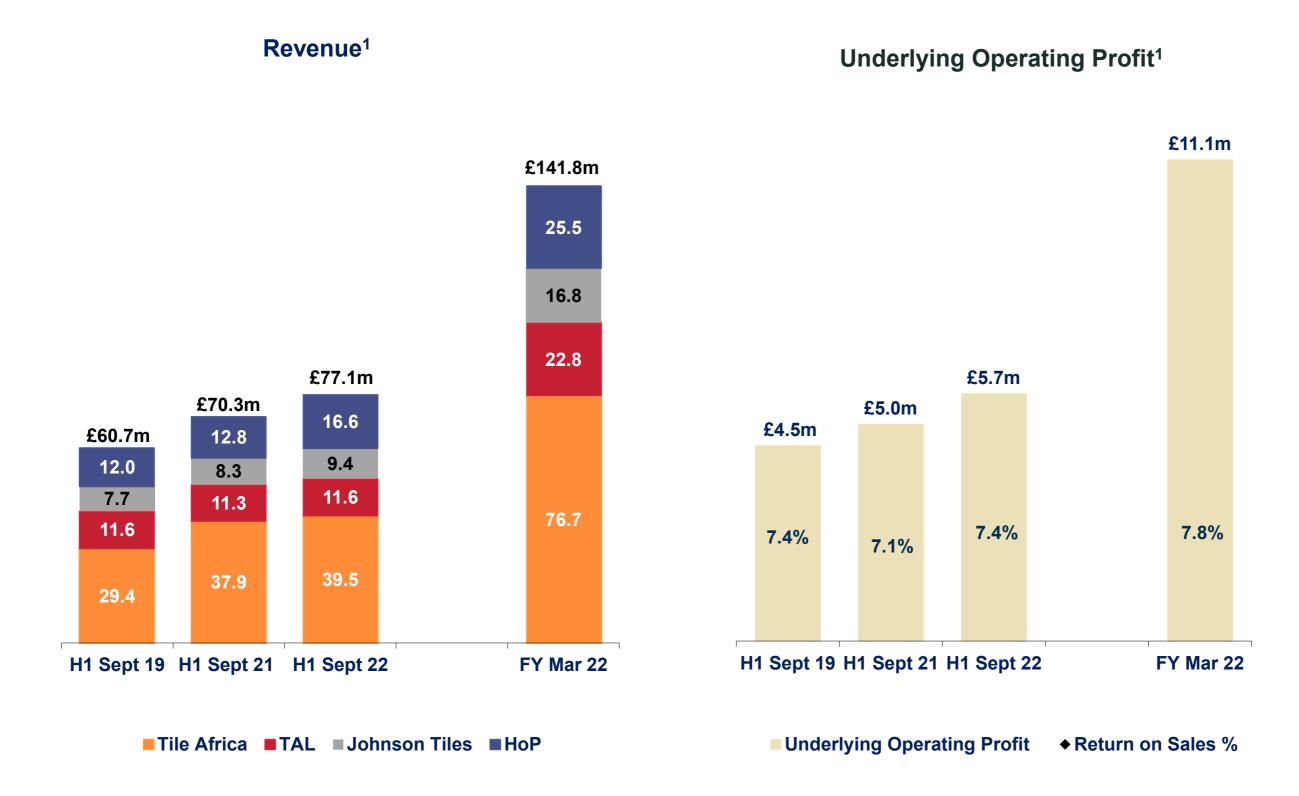




Branch and product category expansion driving growth

## **South Africa – Resilient Performance; Market Share Gains**





<sup>1</sup> On a constant currency basis



## **Group Strategy: Vision Remains Valid**



### **2025 VISION**

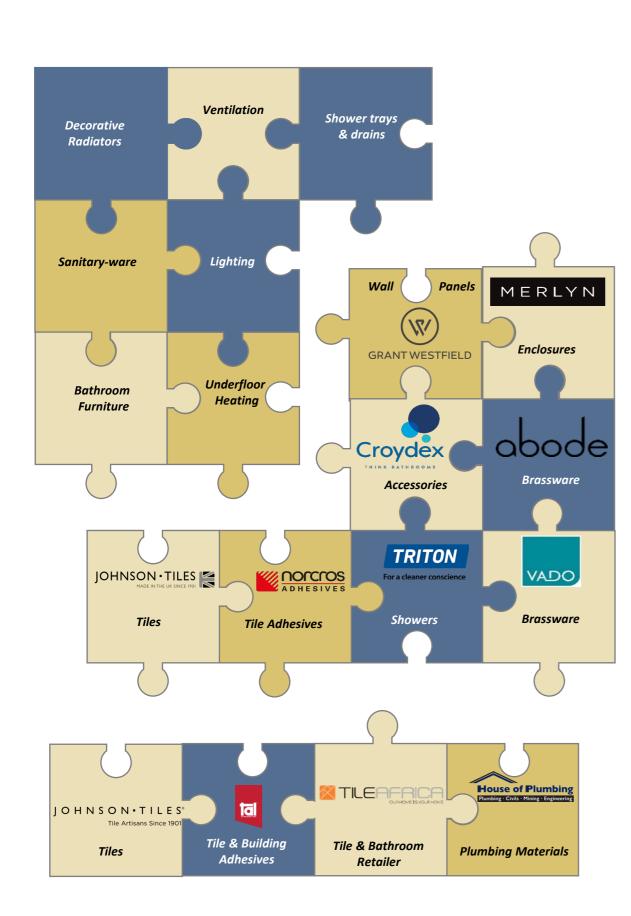


"A leading supplier of bathroom and kitchen products in selected geographies, offering strong brands, contemporary designs, trusted quality, outstanding service, innovation and a wide product range"



## M&A: Complementary Acquisitions Creating Value





### Consolidator in Large and Fragmented Markets

- Well developed acquisition pipeline
- Opportunities across sectors and channels
- Significant organic & acquisition growth potential

#### > Acquisition Criteria

- Complementary to Norcros DNA
- Market leading positions & strong brands
- Strong organic sales growth & potential to drive sales synergies
- Preferred channels & selective geographies

### > Synergies

- Collaborative approach across all channels e.g. specification
- Export market potential
- Access Group infrastructure & best practice e.g. supply chain

### > Highly Successful Acquisition Record

- Abode significant blue-chip account wins
- Merlyn share wins; specification, independents & small format
- House of Plumbing national branch rollout progressing
- Grant Westfield pipeline of new business opportunities

## **ESG** – Embedding Sustainability

- Good progress in H1:
  - ESG & TCFD Disclosures enhanced & compliant
  - Triton & Croydex Carbon Trust accreditations
  - South Africa Project YES implemented
  - Croydex ISO14001 accreditation in July 2022
  - Triton Screwfix Sustainable 2022 award for Product of the Year
- CEN-ESG consultancy appointed ESG potential, performance & disclosure
- Established Group ESG forum priorities:
  - Strategic framework for ESG Programme focused on the 'Material' ESG issues
  - Developing Net Zero Transition plan: measure Scope 3 footprint & submit targets to SBTI in 2023
  - Setting ESG KPIs and targets in Q4 for FY23/24



## **Key Messages**

### Resilient performance – record revenue & profit

- Success of strategy
- Geographic exposure & distribution channel breadth
- Grant Westfield integrated performing strongly

#### Proven business model

- Focussed commercial strategy
- Diversified geographies, channels and products
- Strength of customer relationships and brands
- New product development sustained
- Strong competitive & financial position

#### Outlook

- Opportunities to gain share & build 'one-stop-shop'
- Challenging markets conducive to faster sector consolidation
- Group ESG Programme to embed sustainability
- Progress in line with Board expectations for the year to 31 March 2023

### 2025 Strategic Vision Remains Valid

- £600m revenue target by 2025
- 50% revenues derived from overseas
- Sustainable ROCE of >15%





## **Business Overview**

			Revenue	%
	TRITON See you first thing Britain	Market leader in the manufacture and marketing of showers in the UK	£30.0m	13.6%
	MERLYN	Market leading supplier of shower enclosures and trays	£28.5m	13.0%
	VADO	Leading manufacturer and supplier of taps, mixer showers, bathroom accessories and valves	£19.8m	9.0%
UK	® GRANT WESTFIELD	Market leading supplier of waterproof bathroom wall panels	£16.5m <sup>1</sup>	7.5%
n n	Croydex	Market leading, innovative designer, manufacturer and distributor of high quality bathroom furnishings and accessories	£11.8m	5.4%
	abode	Leading niche designer and distributor of high quality kitchen taps, bathroom taps and kitchen sinks	£9.9m	4.5%
	JOHNSON-TILES	Leading manufacturer and supplier of ceramic tiles in the UK	£19.0m	8.6%
	NOCCOS ADHESIVES	Manufacturer of tile and stone adhesives, grouts and related products	£7.3m	3.3%
UK R	evenue	v FY22: +9.2% v FY20: +23.5%	£142.8m	64.9%

1. Acquired 31st May

CA	TILEAFRICA OURHOME IS YOURHOME	Leading chain of retail stores focused on tiles, and associated products, such as sanitary ware, showers and adhesives		18.0%
AFRIC	TEAL THE PRINTED BLOOKE	Leading manufacturer of ceramic and building adhesives		5.3%
UTH	J O H N S O N • T I L E S°	Leading manufacturer of ceramic and porcelain tiles		4.3%
SO	House of Plumbing	Market leading supplier of specialist plumbing materials focussed on the specification and commercial sectors		7.5%
SA R	evenue	(constant currency) v FY22: +9.7% v FY20: +27.0%	£77.1m	35.1%

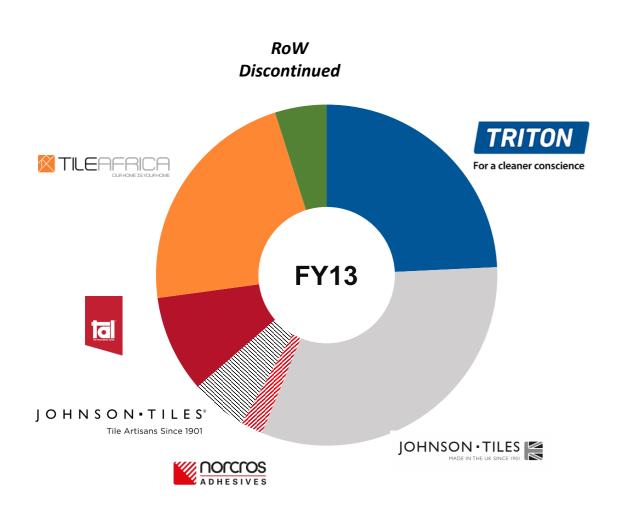
GROUP REVENUE (constant currency) v FY22: +9.3% v FY20: +24.7% £219.9m 100%

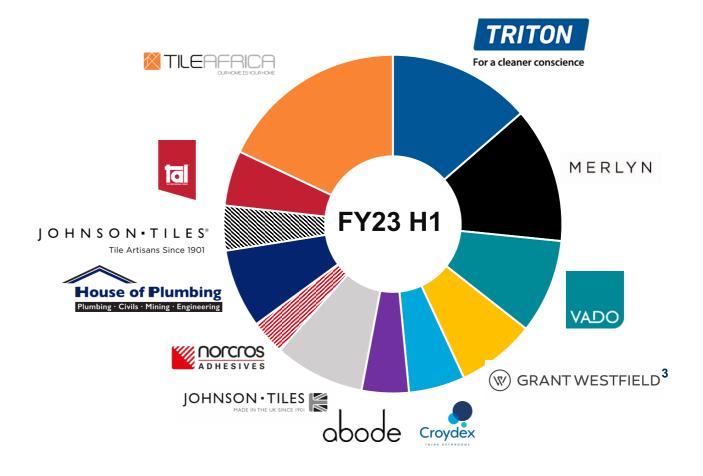
### **Balanced & Diversified Business Portfolio**



### Revenue FY13<sup>1</sup>

### Revenue FY23 H1<sup>2</sup>



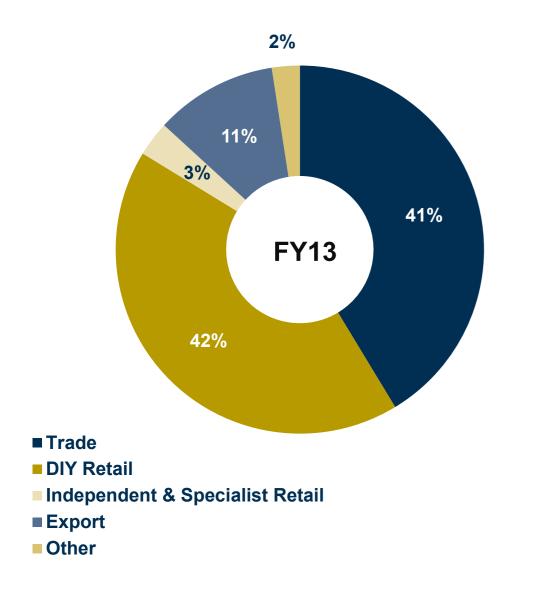


### **Balance and diversified portfolio**

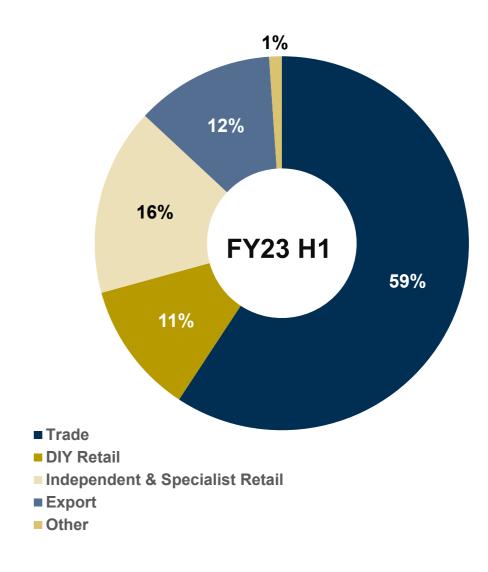
### **Balanced & Diversified Business Portfolio: Diversified Channels**



### **UK Channel Revenue FY13**<sup>1</sup>



### **UK Channel Revenue H1 FY23**

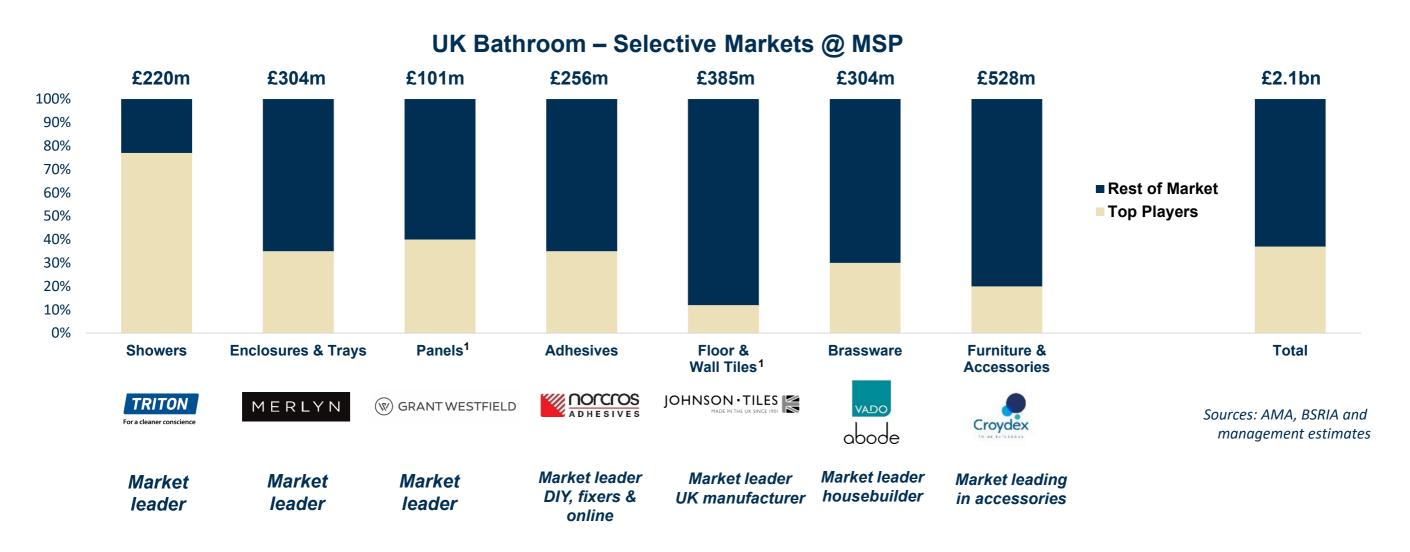


UK strategic focus on attractive trade, specification and independent segments

<sup>1</sup> Financial years ended 31<sup>st</sup> March

## **UK Fragmentation & Share Gain Opportunity**





- Overall bathroom market remains highly fragmented no dominant player
- Sub-market segments are also highly fragmented
- ➤ Weaker players failing and opportunity for share gains exacerbated by CV-19 impact
- ➤ No one company serves all segments and channels significant consolidation opportunity remains
- Norcros channel and product position excellent platform to progress consolidation strategy

### Significant UK market consolidation opportunity – enhanced by Covid-19

## South Africa Fragmentation & Consolidation Opportunity



### South Africa Bathroom - Selective Markets @ MSP



<sup># &</sup>quot;Bathroom Retail" including Sanitaryware and Taps and Mixers; "Plumbing" including Pipes, Fittings & Values and Geysers

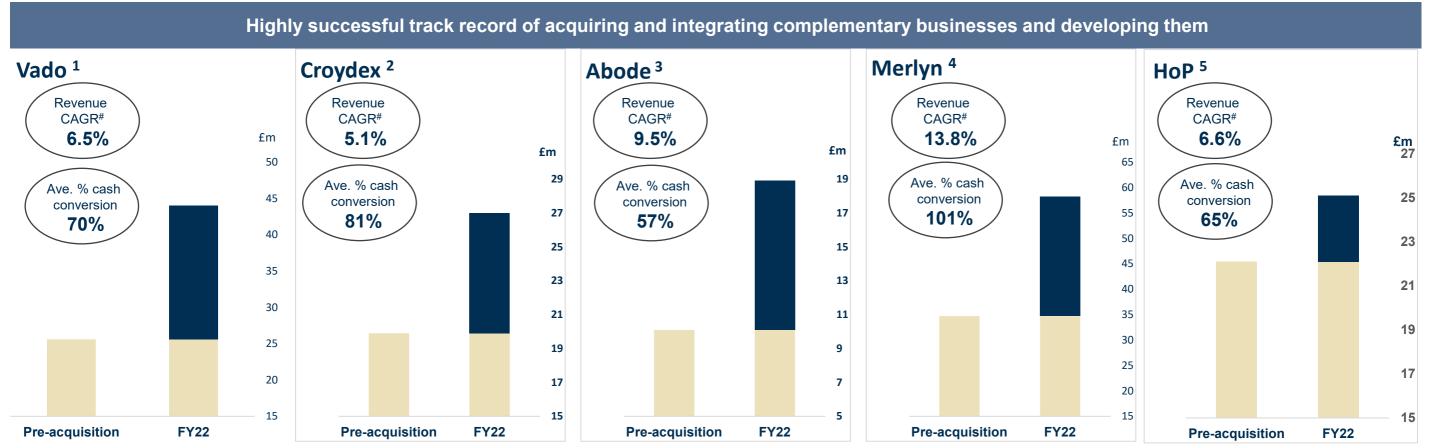
- Greater market concentration than UK "long-tail" of small independent players
- Integrated business models dominant i.e. Italtile/CIL/EzeeTile and NXSA TAF/JTSA/TAL
- Plumbing sub-segment fragmented and regional market
  - House of Plumbing opportunity to take share through capital-lite national roll-out

Norcros SA market leading positions; opportunity to take share from smaller players

## **Highly Successful Acquisition Record**



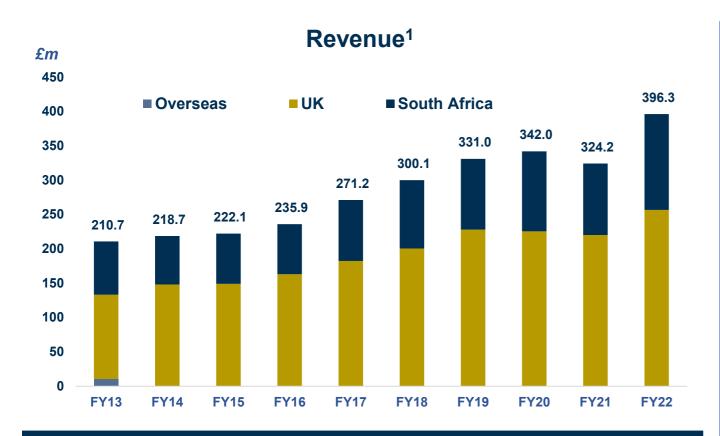
		I I VADO I	Croydex	abode	MERLYN	House of Plumbing Plumbing · Civils · Mining · Engineering
~ >	1 Revenue target	✓		✓	✓	✓
Group	2 Underlying ROCE of >15%	<b>√</b>	<b>√</b>	<b>✓</b>	✓	✓
0,	3 Geographic fit	✓	<b>√</b>	✓	✓	✓
criteria	4 Complementary market	✓	<b>√</b>	✓	✓	✓
	5 Referred channel mix	<b>√</b>	<b>√</b>	✓	<b>√</b>	✓
Acquisition	6 Export potential	<b>√</b>	<b>√</b>	✓	<b>√</b>	✓
Acc	7 Growth potential	· · · · · · · · · · · · · · · · · · ·	<b>√</b>	<b>√</b>	<b>√</b>	✓



### Highly selective acquisitions delivering strong growth

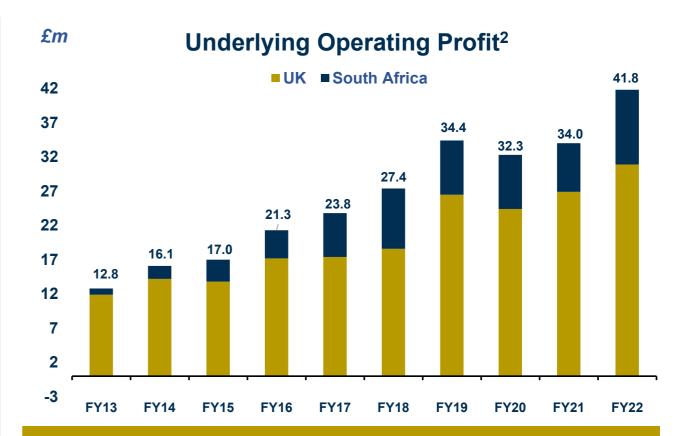
### **Track Record of Sustained Growth**

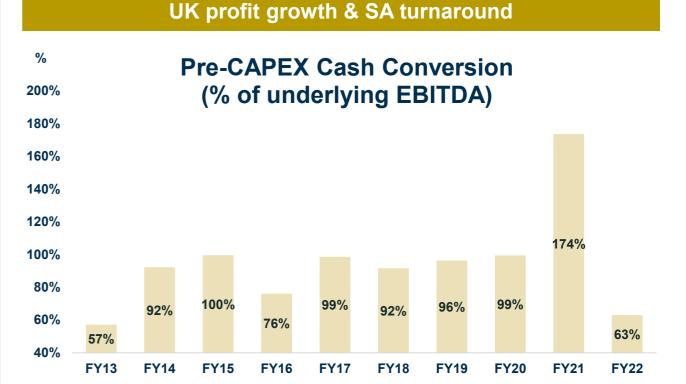












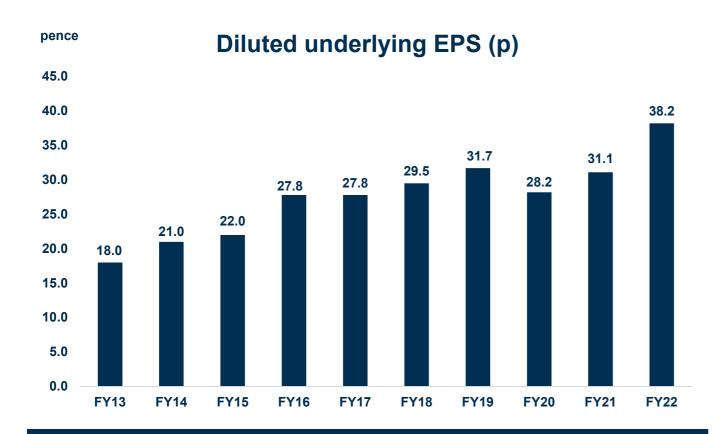
Consistently high cash conversion

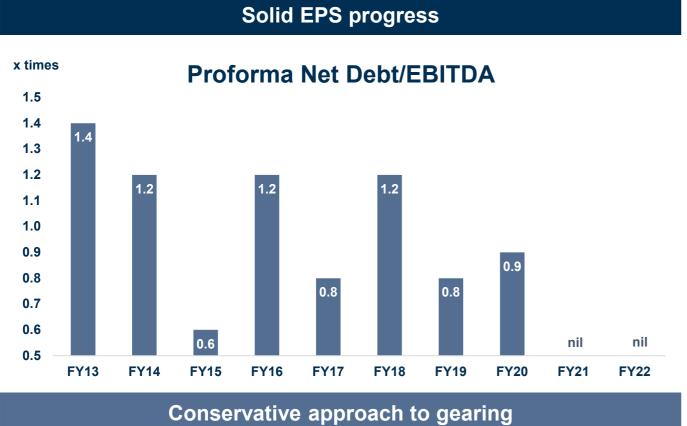
<sup>&</sup>lt;sup>1</sup> Reported - financial years ending 31st March, total Group includes Rest of World, <sup>2</sup>% ROCE pre-IFRS-16 adjustments

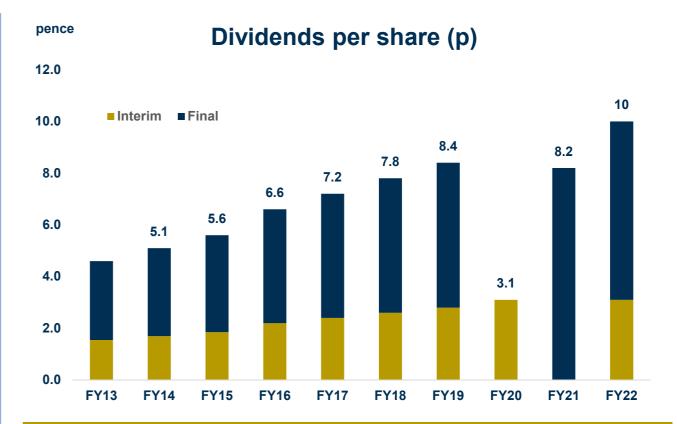
<sup>&</sup>lt;sup>2</sup> Underlying Operating Profit Underlying means before exceptional operating items, IAS19R admin costs, acquisition related costs and where relevant, non-cash finance costs

## **Track Record of Sustained Improvement**

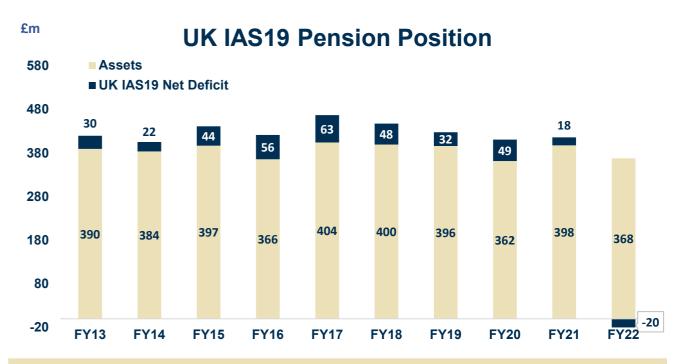










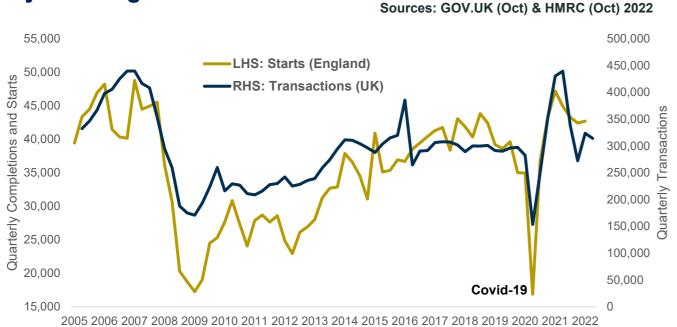


FY22 - pension fund surplus of £20m

### **Outlook – Market Indicators**

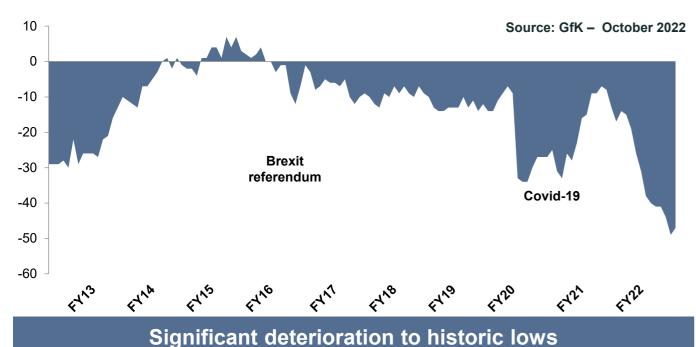
### **UK** – Sustained housing activity





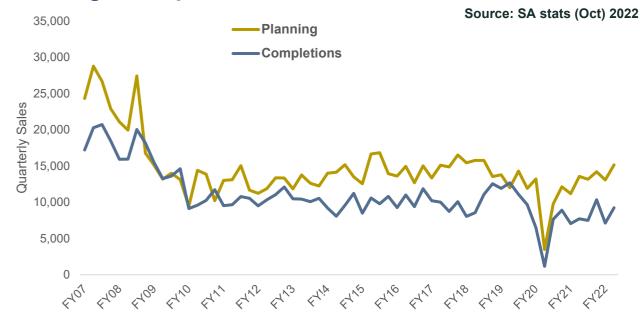
#### Post-Stamp duty normalisation, levels above pre-pandemic

#### **GfK Consumer Confidence**



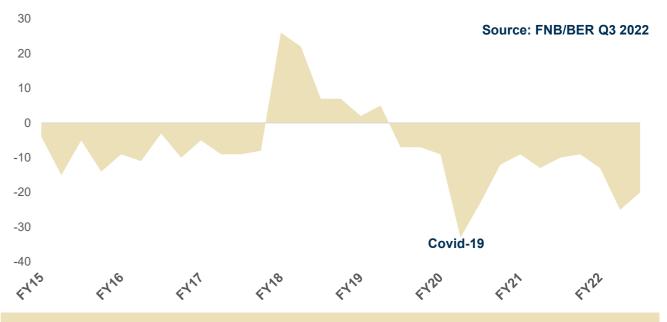
### **South Africa** – Post-pandemic recovery

### **Dwellings Completed & Plans submitted**



Post-pandemic recovery in completions and in plans

#### **FNB/BER Consumer Confidence Index**



Despite nascent recovery consumer sentiment remains low

## South Africa – Investment Fundamentals & Flight to Quality

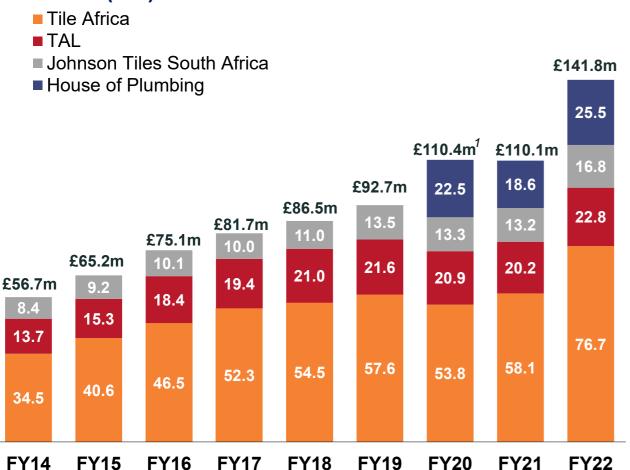


#### **Norcros South Africa**

- Strong heritage, market leading positions & leading brands
- Sustained financial performance, profitability & cash generation in challenging markets
- Driving growth opportunities HoP national roll-out & Civils market; TAF expanding bathroom ranges & flooring alternatives

### Norcros SA has consistently outperformed the market

### Revenue (£m) - Constant Currencies

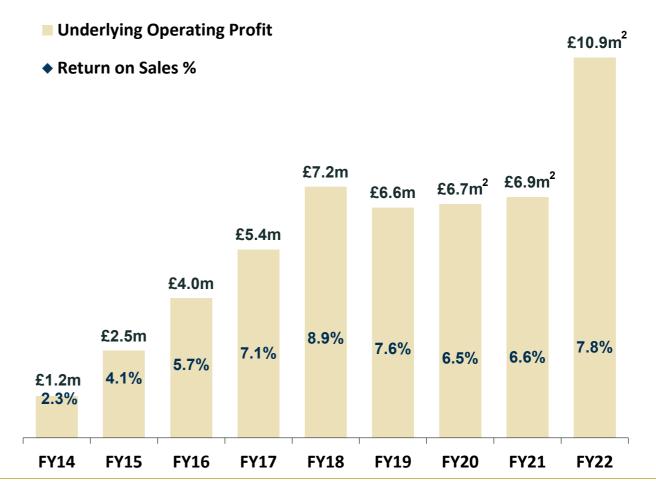


### **South African Economy**

- Regional 'hub' economy & business friendly environment
- Long-term socio-economic dynamics favour our markets
- Significant opportunity to satisfy housing shortfalls
- Large bathroom & plumbing products market ~ £1.4bn @ MSP

### **Favourable long-term structural factors**

### Underlying Operating Profit<sup>3</sup> (£m) & Return on Sales (%)



<sup>3</sup> As reported <sup>1</sup> House of Plumbing acquired 1<sup>st</sup> April 2019 <sup>2</sup> IFRS 16 basis

# **Exceptional Items & Acquisition Related Costs**



### **Exceptional items**

Release of UK Property Provision (Groundwell)

H1 Sept	H1 Sept	FY Mar
2022	2021	2022
£m	£m	£m
-	-	0.9

### **Acquisition related costs**

Advisory fees

Intangible asset amortisation

Deferred remuneration

H1 Sept 2022 £m	H1 Sept 2021 £m	FY Mar 2022 £m
(1.5)	-	(1.1)
(3.1)	(1.9)	(3.7)
(0.3)	-	-
(4.9)	(1.9)	(4.8)

## **Net Debt Reconciliation**



Net cash - opening

Net cash flow

Non-cash movements<sup>1</sup>

Foreign exchange

Net (debt)/cash - closing

H1 Sept 2022 £m	H1 Sept 2021 £m	FY Mar 2022 £m
8.6	10.5	10.5
(66.8)	(9.5)	(4.5)
(0.2)	-	1.0
(0.5)	-	1.6
(58.9)	1.0	8.6

<sup>1</sup> Represents the movement in the costs of raising debt finance in the year

## **UK Pension Scheme – Cash Flows**



